

Subject: New Pharmacy Benefits Manager (PBM)

Aloha UHA Brokers and Consultants,

UHA Health Insurance is excited to announce that effective **June 1, 2016**, Express Scripts will become our new Pharmacy Benefits Manager (PBM), replacing OptumRx. UHA's partnership with Express Scripts will provide the quality and value needed to take our retail prescription benefits services to the next level to better serve you and your employees.

This change will require new UHA Medical ID cards. The new ID cards will be sent the week of **May 18, 2016**. Please remind your clients that their employees should keep an eye out for their new ID cards in the mail. The updated information on the ID card will assist members in picking up their prescription medications under their drug plan. Pharmicare mail order and Extended Fill programs will remain the same.

Welcome Packets will be mailed to all UHA subscribers with their new ID cards.

We anticipate that some ID cards or packets will be returned to UHA marked "return to sender." Please coordinate with your clients to ensure their employees' mailing addresses are current. Any returned mail will be forwarded to the Employer to distribute accordingly. If they are set up with UHA's online enrollment, they can easily request an address change online.

To ensure a smooth transition to Express Scripts, we are notifying you in advance of this upcoming change. The new prescription drug card is not effective until **June 1, 2016**, so there is nothing for your clients to do at this time. We anticipate no disruption to member drug coverage eligibility.

Please find copies of the Employer and Subscriber notices attached for your information. The Employer notices are scheduled to go with the May premium bill, and subscriber notices will be included with their new ID cards. Additionally, UHA has a press release tentatively scheduled for distribution the week of April 25.

If you have any questions, please contact your dedicated Account Representative at 532-4000, ext. 356, or 800-458-4600, extension 356, from the neighbor islands.

Mahalo,

Howard Lee
President and Chief Executive Officer

Attachments