

<First Name> <Last Name>
<Address 1> <Address 2>
<City>, <State> <Zip>

<DATE>

Dear <FirstName> <LastName>,

Express Scripts will manage your prescription plan for University Health Alliance beginning June 1, 2016.

You recently filled a prescription at <Pharmacy Name>. We want to let you know that **on June 1, 2016, <Pharmacy Name> will no longer be in your plan's pharmacy network.** You can continue to use this pharmacy, but you'll pay a higher cost.

Finding another pharmacy is easy

There are many pharmacies in your network and finding another one isn't complicated:

- After June 1, 2016, log in to Express-Scripts.com, then click on "Locate a Pharmacy."
- or
- Call a local pharmacy and ask if they're in the Express Scripts network.

Changing pharmacies is easy, too


You can easily move your prescriptions to your new pharmacy by doing one of the following:

- Take your prescription bottle to your new pharmacy; they'll contact your old pharmacy to transfer your prescription.
- Call your new pharmacy and ask them to call your old pharmacy.
- Ask your doctor to call your new pharmacy with your prescription information.

Home delivery of any long-term medicine you take may work best for you. Information for you about home delivery is in the column to the right.

Making prescription medicine safer and more affordable for you is our goal. Thanks for your time.

Sincerely,


Shannon Lee Eghlimi
Vice President, Service

Your pharmacy network is changing,
but you still have plenty of options.

Home delivery may be your best choice:

Home delivery is a convenient option for any long-term medicine you may be taking to treat conditions like high blood pressure or high cholesterol. Your medicine will be delivered right to your door and you'll also get:

- **FREE shipping¹**
- **25% average savings²** over retail
- **Up to a 90-day supply**, so you won't worry about running out
- **24/7 access to a pharmacist** from the privacy of your home

It's easy: We'll work with your doctor to start your new 90-day prescription right away!



Log in at Express-Scripts.com



Call the number on your member ID card

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1. Cost of standard shipping is part of your benefit.
 2. Average percentage savings figure based on analysis of January-December 2013 claims for clients with an integrated benefit, excluding Medicare clients and clients participating in mandatory mail programs. Patient savings based on patient shifting all maintenance medications to home delivery. Savings may vary based on your plan design.

