



May 18, 2016

Dear Valued UHA Member:

**NEW PHARMACY BENEFITS SERVICES AND RESOURCES THROUGH EXPRESS SCRIPTS**

I am excited to update you on UHA Health Insurance's switch to Express Scripts effective **June 1, 2016**.

**UHA's partnership with Express Scripts will:**

- provide the quality and value needed to take our retail prescription benefits services to the next level
- help to better serve you and your family

The updated information on your enclosed new ID card will help when picking up medications under your drug plan starting **June 1, 2016**.

Please read the enclosed flyer for the services and resources available through Express Scripts. Also, please note the following about your prescription benefits:

- The majority of our local participating pharmacies will not change. To find a participating pharmacy online, visit [uhahealth.com/Express-Scripts](http://uhahealth.com/Express-Scripts).
- Our prescription drug formulary will change to an Express Scripts Preferred Drug List. This may change your copayment on certain drugs. View this list and look up drugs by name at [uhahealth.com/Express-Scripts](http://uhahealth.com/Express-Scripts).
- You do not need a new prescription for medications that you currently take unless:
  - a. you wish to lower your copay by moving to a generic drug
  - b. you are taking a drug that exceeds the FDA-approved quantity limits
  - c. your prescription will no longer be covered under the plan
- Show your new ID card at the pharmacy for proper submission of your drug claims to Express Scripts starting June 1, 2016.
- Mail order or Extended Fill prescriptions can continue through either Pharmacare or Express Scripts' home delivery. Pharmacare's programs remains the same. See the enclosed Express Scripts flyer for details of their program.

You are a valued member and we are here to help make this switch easy for you. If you have questions or wish to provide feedback, please contact a Customer Services representative at:

**532-4000** from Oahu or **1-800-458-4600** from the neighbor islands  
or email: [uhahealth.com/webForms/contactUs](http://uhahealth.com/webForms/contactUs)

Mahalo,

Howard Lee  
President and Chief Executive Officer

Enclosures