



# **ATTENTION: Group Administrator New Pharmacy Benefits Manager (PBM) Effective June 1, 2016**

UHA Health Insurance is excited to announce that effective **June 1, 2016**, Express Scripts will become UHA's Pharmacy Benefits Manager (PBM), replacing OptumRx. UHA's partnership with Express Scripts will provide the quality and value needed to take our retail prescription benefits services to the next level to better serve you and your employees.

This change will require new UHA Medical ID cards. The new ID cards will be sent the week of **May 18, 2016**. Please remind your employees to keep an eye out for their new ID card in the mail. The updated information on the ID card will assist members in picking up their prescription medications under their drug plan. Pharmacare mail order and Extended Fill programs will remain the same.

**Welcome Packets will be mailed to all UHA subscribers with their new ID cards.**

We anticipate that some ID cards or packets will be returned to UHA marked "return to sender." Please coordinate with your employees to ensure their mailing address is current. Any returned mail will be forwarded to you and we ask that you distribute accordingly. If you are set up with UHA's online enrollment, you can easily request an address change online. If not, please complete the enclosed member address change form for any address updates.

To ensure a smooth transition to Express Scripts, we are notifying you in advance of this impending change. The new prescription drug card is not effective until **June 1, 2016**, so there is nothing for your employees to do at this time. We anticipate no disruption to member drug coverage eligibility. If there are disruptions, notifications will be sent directly to members.

Please find the subscribers' notice attached. We ask that you please distribute a copy of this notice to your employees.

We welcome your feedback during this transition. If you have any questions, please contact **Employer Services at 532-4007, or 800-458-4600, extension 299** from the neighbor islands.

Mahalo,

**Howard Lee**  
President and Chief Executive Officer

Enclosures