



# ATTENTION: UHA Subscribers

## New Pharmacy Benefits Manager (PBM)

### Effective June 1, 2016

UHA Health Insurance is excited to announce that effective **June 1, 2016**, Express Scripts will become UHA's Pharmacy Benefits Manager (PBM), replacing OptumRx.

#### UHA's partnership with Express Scripts will:

- provide the quality and value needed to take our retail prescription benefits services to the next level
- help us to better serve you and your family

This change will require new UHA Medical ID cards. Your new ID card will be sent the week of **May 18, 2016**. Please keep an eye out for your new ID card in the mail. The updated information on the ID card will help you when picking up prescription medications under your drug plan. Pharmacare mail order and Extended Fill programs will remain the same.

To ensure a smooth transition to Express Scripts, you are being notified in advance of this coming change. The new prescription drug card is not effective until **June 1, 2016**, so there is nothing you or your family need to do at this time. We anticipate no disruptions to your drug coverage eligibility. If there are any disruptions, members will be notified directly.

We welcome your feedback during this transition.

If you have any questions, please contact a **Customer Services representative at:**  
**532-4000 from Oahu**  
**1-800-458-4600 from the neighbor islands**  
**Email: [uhahealth.com/webForms/contactUs](http://uhahealth.com/webForms/contactUs)**

Mahalo,

**Howard Lee**  
President and Chief Executive Officer